

GROUP ASSIGNMENT

SOLEMN DECLARATION -

Solemn declaration by students

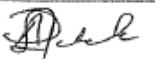
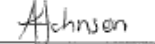
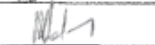
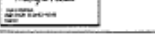
Module: __Operations Management__
Module Code: __MBAA 812__
Assignment No.: __6__
Assignment due date : 21 April 2021__

We hereby declare that the assignment which we herewith submit to the North-West University as partial completion of the requirements set for the MBA degree is our work.

GROUP NAME: Vaal Group 1 _____

GROUP LEADER: Suzan Makume _____

DATE: 21 April 2021 _____

Name	Student number	Signature	% contributed
Ashton L Tebele	16302729		100
Ayanda Johnson	23721774		100
Chenge Rabonda	25848569		100
Molipone Ramogodi	20956940		100
Mlu Masilela	35072857	 Mlu Masilela Apr 21 2021 1:25 PM	100
Suzan Makume	25688537		100
Xolani Malinga	28815408	 Xolani Malinga Apr 21 2021 1:25 PM	100

Group submission: Contact session: Six (6)

Name of syndicate group: Vaal Group 1

Name of community organisation: Tsatsi Primary School

Person submitting on behalf of group: Suzan Makume (25688537)

Topic(s) of this contact session: Quality

Name of community organisation: Tsatsi Primary School

Nature of community work: Tsatsi primary provides education (learning) to the children in and around Zamdela by preparing them for the better future.

Nature of business venture: Educational institution intended to give learning spaces and environment for the teaching of pupils under the direction of teachers.

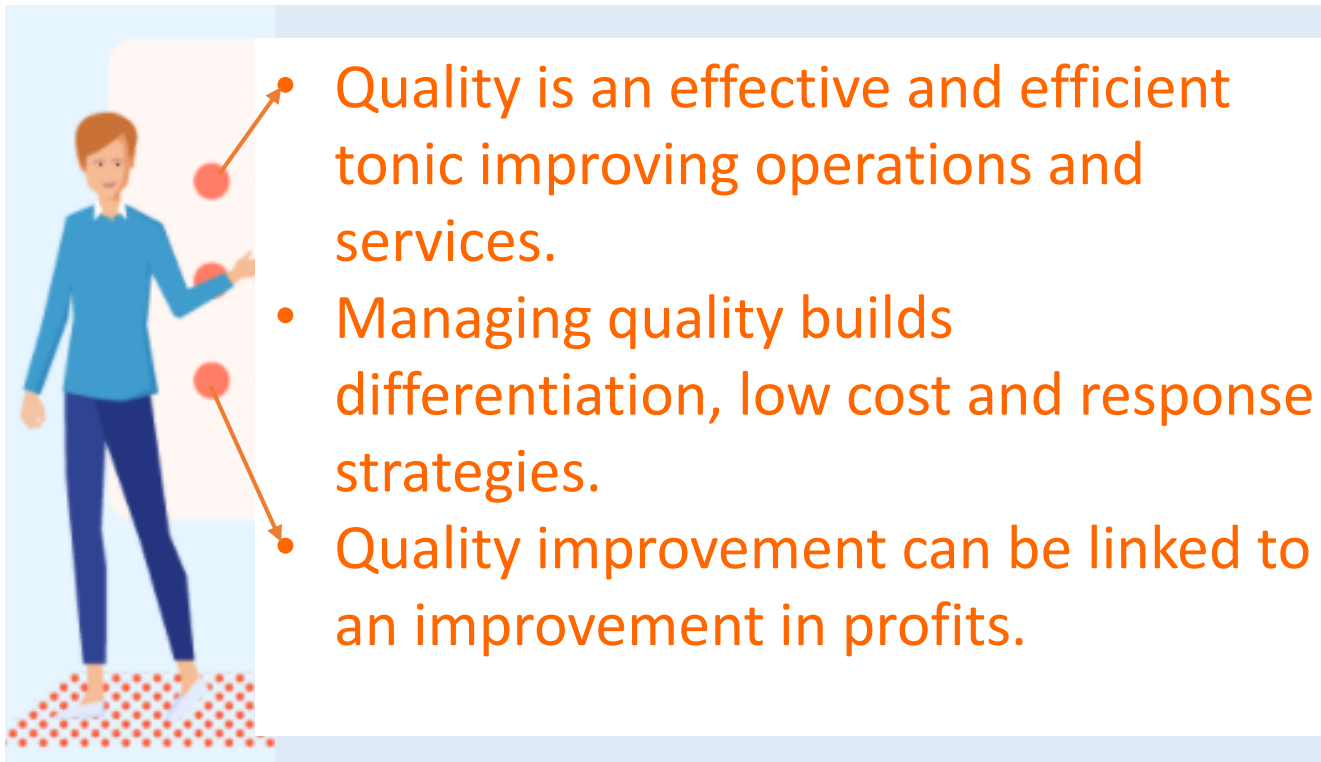
By posting this on eFundi, we declare that this submission is our own work.

Name: (Members NOT contributing)

Name: (Members contributing to project)	Student number
Suzan Makume	25688537
Xolani Malinga	28815408
Moipone Ramogodi	20956940
Ayanda Johnson	23721774
Chenge Rabonda	25848569
Lerothodi Tebele	16302729
Mlu Masilela	35072857

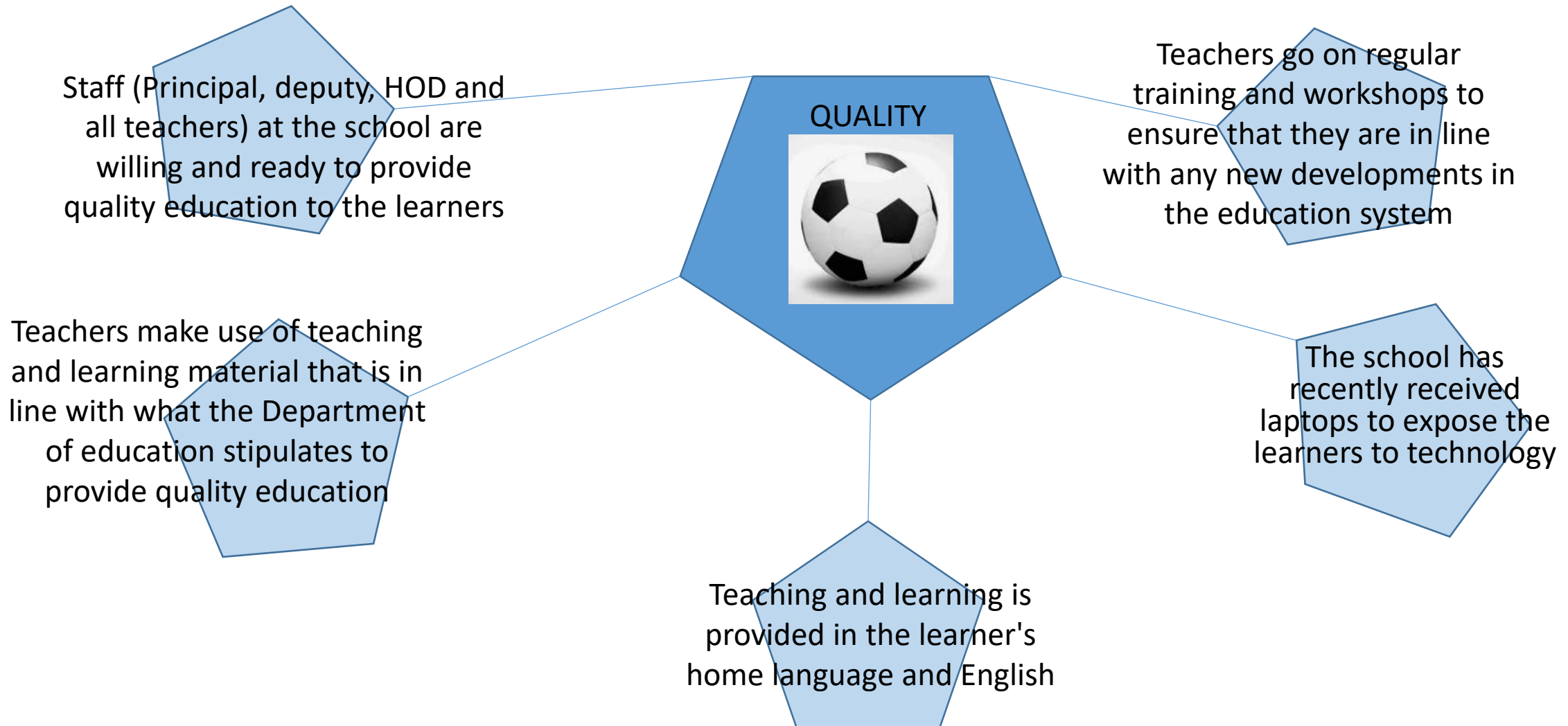
Summary of the essence of the theory (As you would explain it to the community organisation).

- **Quality** can be defined as features or characteristics of the service that bears on its ability to satisfy the stated or implied needs of the organization.

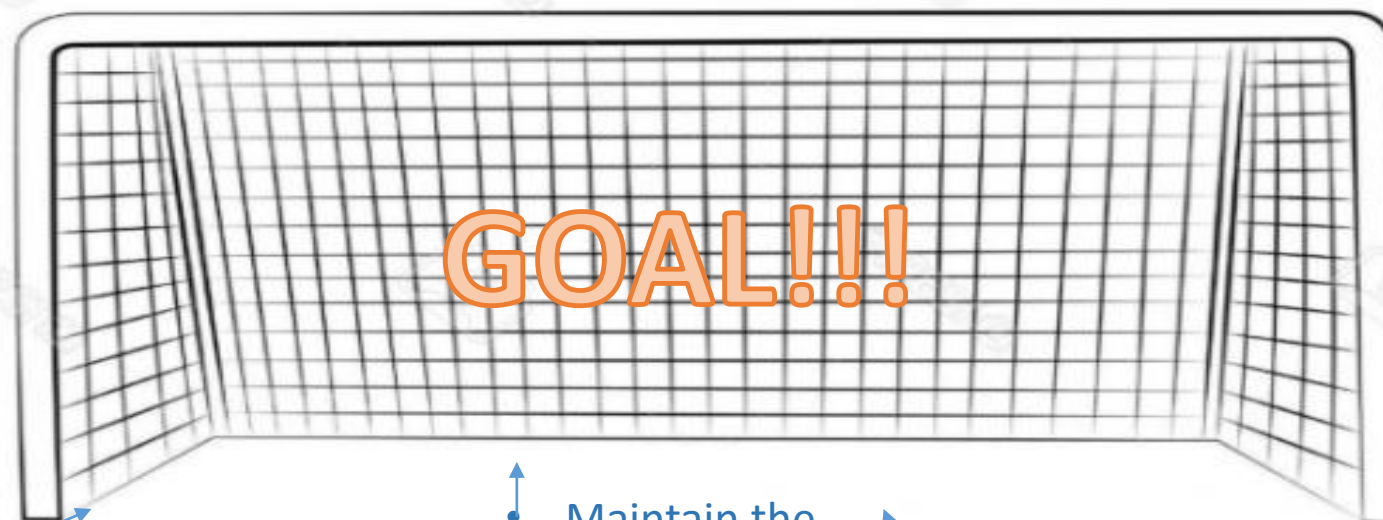


Name of organisation: Tsatsi Primary School

Analysis of how/whether this theory is applied in the organisation at present



Proposals on improvement of this element of the organisation's operations



• The security needs to be tightened by the installation of CCTV cameras all around the school

• Have co-curricular and extramural activities to boost the learner's morale, with more than just the formal teaching and learning activities

• Maintain the school's infrastructure



• Improve on their annual statics- check where the learner's marks were low and focus their teaching and learning activities there

• Have days for the motivation of learners and teachers to keep the morale going