

Operations Management

Mapping outcome matrix of the programme learning goals, objectives, outcomes and assessment

MBA Program Learning goals	Program learning outcomes: Operations Management	Module assessment
Goal 1 <i>Transforming managers into strategic thought leaders</i>	1.1 Graduates should be able to conduct analysis and critique of a business environment using appropriate theories to lead as a strategic thinker.	Portfolio of evidence specifically asks for a strategic operations management plan
	1.2 Graduates should be able to solve complex problems as a strategic thought leader.	Portfolio of evidence Group community project Individual project
	1.3 Graduates should be able to function as strategic leaders to lead in organisational, economic, social and political contexts.	Portfolio of evidence Group community project
	1.4 Graduates should be able to approach problems with an entrepreneurial mindset.	Individual project is aimed at problem solving
	1.5 Graduates should be able to apply an innovative approach and inclusive understanding in their business interactions.	Portfolio of evidence and Individual project are directly aimed at this
Goal 2 <i>Equipping individuals and organisations with a dynamic integrative learning experience</i>	2.1 Graduates should be able to collect, integrate and to analyse private and/or public institutions and advise them strategically.	Individual assignment (in their workplace) Portfolio of evidence (in their workplace) Group assignment (in a community organisation)
	2.2 Graduates should be able to develop as independent reflective learners able to integrate and analyse complex issues to meet the requirements MBA studies.	Individual project Portfolio of evidence Informal assessment: final reflection
Goal 3 <i>Providing relevant solutions that impact management and leadership challenges in our community, country and continent, through ethical and innovative business research</i>	3.1 Graduates should be able to identify the challenges and to act as leaders in the local, national, and global environments.	Group assignment (in a community organisation)
	3.2 Graduates should be able to conduct research.	Individual assignment Portfolio of evidence
	3.3 Graduates should be able to undertake advanced integrative and applied research on selected topics, projects, or issues of strategic relevance to business or public services.	Individual assignment Portfolio of evidence

Goal 4 <i>Collaborating with stakeholders in addressing socio-economic development challenges</i>	4.1 Cultivate the social development competencies necessary to address the challenges in South Africa.	Group community project
	4.2 Graduates should be able to be responsive to the needs of the community and the environment.	Group community project
	4.3 Graduates should be able to adopt, integrate and apply ethical behaviour and good governance to face the challenges of South Africa and the continent.	Group community project
	4.4 Graduates should be able to engage with the community effectively as a group.	Group community project
Goal 5 <i>Applying critical thinking in developing competitive leaders for the future.</i>	5.1 Graduates should be able to integrate information to solve complex problems.	Individual project: Students are specifically asked to solve problems
	5.2 Graduates should be able to exhibit self-awareness and critical thinking to act as strategic and responsible leaders.	Individual project: Students are penalised for non-critical thinking (rubric)
	5.3 Graduates should be able to apply cross-cultural skills and a collective understanding in their business interactions.	Individual assignment Group community project
	5.4 Graduates should be able to think analytically and to have an evaluative understanding of a range of concepts, models, approaches and techniques for managing and leading public and private organisations effectively and efficiently.	Portfolio of evidence and Individual project are specifically aimed at evaluating and application
Goal 6 <i>Establish and embed the importance to students of working effectively with others as members of teams to achieve results</i>	6.1 Graduates should be able to function effectively as part of a group.	Group community project (service-learning)
	6.2 Graduates should be able to successfully engage with all stakeholders as a group.	Group community project (service-learning)
Goal 7 <i>MBA graduates are effective and professional communicators</i>	7.1 Graduates need to demonstrate a well-structured, argumentative writing style.	Portfolio of evidence Individual assignment Group portfolio
	7.2 Graduates need to be able to communicate commendably and apply verbal presentations skills.	Class presentation of group project