

FIRST SEMESTER - PHASE 1

Dr. Joseph Lekunze (Lecturer: Research Admin Process) MBAA 874 (out of 4)					%	
Lecturer	3.16	Content	3.17	Mean	3.2	80
Comments:						
1.	Unfortunately, Dr Lekunze's articulation of certain words made him very difficult to follow.					
2.	Clear.					
3.	A bit threatening.					
4.	Quality of network was not good and did not cover much in the content.					
5.	Good to know where we are going.					
6.	The connection was not clear.					
7.	very detailed, would like an additional overview of how the small part fit together					
8.	Don't remember him.					
9.	Explaining previous instances helped a lot.					
10.	detailed would be better provided in the form of a booklet.					
11.	H is information was very informative and insightful. I learned a lot. I have been thinking a lot about where my research will find a home.					
12.	he also outlined everything into detail, and how the work should be done.					
13.	He was very good. I actually attended his lecturer during my PGDIP. Today he was polishing my skills and I am confident that I will submit on time.					
14.	Great, he made me believe that the research process will be a smooth process.					
16.	Excellent delivery.					

Dr. Johan Jordaan (MBA Administration and other information) (out of 4)					%
Lecturer	3.81	Content	3.79	Mean	3.8
Comments: 1. Well-presented and paraphrasing to ensure understanding. 2. Once again, in future we should really try and avoid the situation we are currently in where most do not yet have access to efundi. We are starting the process wrong. 3. Clear. 4. Very helpful. 5. Dr Jordaan facilitated the whole session very well and gave valuable information. In future please try to accommodate us all, language and religion was an issue for me. 6. I see the Lecturer as the 'workhorse'. Very hardworking. Pushing from both the administration and academic side. 7. My favourite lecture so far, a natural and very engaging. Keep up the great work, I work closely with operations in my line of work and the content make it all very interesting 8. I haven't received my interview results, I'm not sure I will be allowed to register. 9. Very good. Thank you. 10. Eye opener. 11. Very helpful always making sure things are done. 12. I think Prof should get assistant so that we can responses quicker especially for admin. 13. He is just brilliant. 14. He cleared up a lot of confusion for me. He helped me calm the nerves. 15. Interesting field. 16. He also detailed everything, and giving assistance for any clarity about MBA. 17. Thank you very much Dr. Your patience is highly commendable. You never judged me when struggled with my Interview. I did not know how to use ZOOM but now I am becoming an expert. Your administration is good. 18. Great integrator, all-rounder and very knowledgeable in his fields. He is a man of action. 19. Very much pleased. Dr please improve on responding to my emails. I deeply rely on you to make a good success out of the business school.					

Ms. Christine Bronkhorst (Administrator NWU Library skills & eFundi)					%
(out of 4)					
Lecturer	3.62	Content	3.81	Mean	3.7
					93
Comments:					
1.	Talk very fast, but it is appropriate at this level.				
2.	I learnt so much - Christine is very knowledgeable in her field that was clear.				
3.	I missed this				
4.	Good idea on library.				
5.	She is very versed and knows her area. She sounds reliable as well :)				
6.	Very well communicated with all information available.				
7.	Useful resources.				
8.	Too fast.				
9.	I appreciate the learnings.. Will join.				
10.	Very insightful and learnt about EndNote.				
11.	She is very detailed and very efficient she helps very quickly.				
12.	Her session was very informative however she was too fast, she should have been given more time to go through the steps at a slower pace.				
13.	I now know how to use the library and how to search for information on the internet				
14.	She is a darling:)				
15.	I am still familiar with efundi from PGDIP studies.				
16.	Highly commendable. Thank you.				
17.	Resourceful, I truly believe any information I need from the library I will get.				

Prof Stephan vd Merwe (Lecturer: Research Methodology) MBAA 874 (out of 4)					%	
Lecturer	3.71	Content	3.75	Mean	3.7	93
Comments:						
1.	The content is sufficient and guidance provided where to get information. The session too long with limited breaks in between.					
2.	Very good sides thanx.					
3.	Clear - gets straight down to it.					
4.	Enjoy it from the word go and looking forward to learn even more. It was so Excellent! Fantastic staff from Prof. Much appreciated!					
5.	I am not sure if it will be possible to allow the lecturers by the Lecturer speak for themselves rather than him speaking for himself.					
6.	The content was too much information but that is research... It can never be summarized...lol.					
7.	Very detailed, would like an additional overview of how the small part fit together.					
8.	Don't remember.					
9.	Very informative and learnt about research methodology.					
10.	Very detailed very helpful helps us to take it step by step					
11.	Great presentation. Great preparation ahead.					
12.	His information was very informative and insightful. I learned a lot.					
13.	Thorough lecturer. Appreciated.					
14.	Your lecture was moving. Thank you.					
15.	Wow, very passionate, I am convinced I will be held by hand in the research journey.					
16.	I enjoy your style of lecturing. I am grateful to be in your class.					

Dr Johan Jordaan (Lecturer: Introduction to Operations Management and the Community Project) MBAA 874					%
Lecturer	3.81	Content	3.87	Mean	3.8
Comments:					95
1. Good information shared. 2. Straight forward to the point and easy to follow. 3. I see the Lecturer as the 'workhorse'. Very hardworking. Pushing from both the administration and academic side. 4. Enjoyed the lecture, even though I feel a bit confused with my individual project assignment, I guess I will figure it out once I can access my efundi. 5. He makes Operations easy 6. Eye opener. 7. Makes operations easy to understand and interesting to learn. 8. Information overload but his brilliant. 9. His information was very informative and insightful. I think I will enjoy this course because it's a completely new information for me. 10. Will definitely learn a lot here. 11. I liked the presentation of today's guest speaker, it was indeed inspiring. 12. I am ready to assess my current business environment. Thanks to you. Keep it up 13. Great integrator, all-rounder and very knowledgeable in his fields. 14. You are passionate & grateful to learn from your experience.					

Prof Raymond Parsons (Guest Lecturer: Economic recovery or a low growth trap for South Africa?) MBAA 815					(out of 4)	%
Lecturer	3.63	Content	3.73	Mean	3.7	93
Comments:						
1.	During his lectures, Prof Parsons basically read his slides out loud. I could have done this on my own. The lectures were much shorter than anticipated. I know that this is a post graduate qualification but it seems that Prof Parsons did not anticipate that there are some students like me who have never had Economics as a subject.					
2.	Current information shared with interesting examples.					
3.	Very interesting! Economics are such a vast field of study.					
4.	Very good.					
5.	I expected more examples for conceptualization of the subject matter.					
6.	Very educational, but I don't understand how to apply this.					
7.	Prof made sure he covers basic stuff so that everyone is covered and we move together with understanding.					
8.	Very insightful to spark thinking and conversations.					
9.	Interesting content, real life issues that affects our everyday lives and the lives of our future children.					
10.	Discussing practical SA issues.					
11.	Lecturers are short and straight to the point.					
12.	Excellent presentation. Good preparation. I enjoyed that he would allow his assistant to speak in lectures. This shows that he is actually interested in seeing others grow.					
13.	His information was very informative and insightful. This is one of my favourite modules which I majored in Honours level.					
14.	Wonderful and knowledgeable person. Love of economics comes back:)					
15.	It was good indeed to clarify some things from PGDIP, but I thought there would be exemption as it was indicated before when I was doing PGDIP 2018.					
16.	He stimulated my thinking and I now understand why certain decisions are taken. I also thought that this myth around China and Covid 19 to a certain extend is true especially on the area of balancing population and growing the economy.					
17.	Very knowledgeable and deep is his unpacking of the subject, I really liked his classes.					
18.	You just made me love economics. God bless you.					

Prof Leon Jackson (Lecturer: Leadership) MBAA 814					(out of 4)	%
Lecturer	3.43	Content	3.54	Mean	3.5	88
Comments: - Prof Jackson lacks the ability to convey his knowledge on an understandable level. During his lectures he used academic language and concepts that no lay person could understand. I kept on thinking: Who talks like that? He is clearly highly knowledgeable of the field and it is sad that this did not translate into something digestible. - Quite passionate about leadership, brought different perspective. - Prof Jackson is a true joy to listen to, so passionate. - Too much expression of personal commitment and opinion without separation from the information. - Learnt a lot about leadership concepts but it was too much info in 3 sessions. - Very passionate about his subject. - Very fluent teaching, enjoyed it. - Positive and inspiring. - You get the sense he has immense experience in the field but he basically reads the slides. A different way of delivery would be appreciated. - Life coaching 101...at some point I even forgot I was in class... Lecture makes you think about one environment both personal and work and how impactful their leadership is or can be. - Would like a broad review to see how the pieces fit together. - Super profound , insightful, eye opening, My view on leadership has taken a turn. I am thankful. - Great Leader... Thank you. - Very informative. - Sheds a new light on leadership and what it entails, there's a lot of detail in the slides. - Great insight on Leadership - His information was very informative and insightful. Prof made me think of leadership from a completely different view point. - Great Lecturer and module. More research to do under this cluster. Interesting way of lecturing. - After class you made me to look at leadership in another perspective and also looking at myself on how to improve to be the best leader. - Thank very much . the lecture was good and one is able to assess her level of skills and traits. - I like his passion and attitude and his emphases on uBuntu and Ethical leadership. - Prof your unique ways of lecturing are admirable. You are an inspiration.						

Prof Waldo Krugell (Guest Lecturer: Executive Economics 2) MBAA 815 (out of 4)					%	
Lecturer	3.67	Content	3.7	Mean	3.7	93
Comments:						
1. Very informative, easy to follow.						
2. Very good also like his podcast.						
3. Very clear.						
4. Stood out.						
5. I loved the session. The content and the lecturer... it was WOW!! Fascinating stuff!						
6. Really knows how to make economics accessible.						
7. Enjoyed the lecture, it was very insightful and engaging on the different factors affecting the different country economy and the policies.						
8. Great lecture Thank you.						
9. Bringing practical issues.						
10. very detailed and very insightful, graphs would make it easier to understand.						
11. His information was very informative and insightful. This is one of my favourite modules which I majored in Honours level.						
12. It was good.						
13. Very great presentation on topical economic issues especially for SA.						

Dr. Willem Jacobs (CEO Barrick Gold Corp.) (Keynote speaker) (out of 4)					%	
Lecturer	3.36	Content	3.56	Mean	3.5	85
Comments:						
1.	Quite informative.					
2.	All Good.					
3.	Practical oriented with vision to the future.					
4	It was not really exciting and the lecturer was not fun and lively.					
5.	Set an excellent tone for the week to come.					
6.	Too much content and fairly good explanation. The content is however excellent but a basic outlining of the delivery would have been better.					
7.	Very insightful.					
8.	Very insightful. A follow up discussion of the post Covid Barrick Corp strategy will be appreciated.					
9.	It gave me the idea that as leaders in our workplaces there is an opportunity to advance economic development beyond Covid19.					
10.	Bringing practical issues.					
11.	the slide had too much content was a lot to take in.					
12.	Just sometimes I find it difficult to hear him clearly.					
13.	Great presentation skills, well prepared.					
14.	Great insight.					
15.	He information was very insightful and I learned a lot from him.					
16.	I would like to have their recording. They were very much inspiring and geared me to look forward to my studies.					
17.	Great especially sharing his experience around Africa, and their use of local talent is many cases.					
18.	Excellent.					

Dr. Alistair Mokoena - Country Director Google South Africa (Keynote speaker)					(out of 4)	%
Lecturer	3.7	Content	3.72	Mean	3.7	93
Comments:						
1.	Brilliant, different perspective shared and well prepared.					
2.	So well thought out and prepared. Excellent!					
3.	All Good.					
4.	Tried to be too motivational without practical orientation.					
5.	Very energetic and insightful.					
6.	Set an excellent tone for the week to come.					
7.	Basic message of the need to prioritise digital transformation as an important aspect of post covid.					
8.	Eye opening and insightful in the Era of 4IR.					
9.	Appreciated his presentation as it spoke to developing critical attributes of leadership. Also that we needs to strive to do more, and impact our community more.					
10.	Bringing practical issues.					
11.	Was very helpful could be more useful next year and a brochure would work better for instruction.					
12.	So impressed!					
13.	Great presentation skills.					
14.	Good presentation.					
15.	He gave me a lot to think about and I also learned a lot. I connected with him on linked in so will be following all his learnings from now on.					
16.	Excellent speaker!					
17.	I felt like I had already achieved my MBA. I FELT GREAT and I felt like a better person after his speech. He is so good. He must write motivational book to encourage others to do self-study.					
18.	Great especially in taking us on a technology journey where things are moving digital. I also liked his emphases on leadership showing compassion and care during tough times like Covid 19 ones. I liked the emphases to business leaders to fulfil needs expressed and those note expresses.					

GENERAL EVALUATIONS - 1st years (out of 4)

First year	Average
The administration of the study school	3,2
The standard of e-Learning	3,4
How was the service levels during the study school?	3,5
Was ZOOM a worthy substitute for face-to-face classes?	3,2

GENERAL COMMENTS - 1st years

1. THE ADMINISTRATION OF THE STUDY SCHOOL

1. I have not registered yet as I am still awaiting the outcome of a personnel discount application. As far as I could tell (by way of word of mouth from my co-students), the administration seems to have gone well.
2. Notice of acceptance into the program was very short before start of the study school, which made it hard to arrange leave - so I had to do study school at work and it is extremely distracting.
3. I've done it early with a bit of challenges. However, the administrators were very helpful.
4. It truly is very inconvenient that most of us do not even know if we will be able to register... Problems with the TTS test and therefore delaying the interview and ultimately the registration process!
5. NO.
6. With everything moving to virtual platforms, the University is still adjusting. Above all the administration of the school is good.
7. Generally good in terms of the study school itself. As my admission is incomplete then I only received notice to attend the day before. Then I didn't really appreciate the very short notice. This is due to the workflow in the admission process. It is difficult to say everything is on eFundi – when non-registered students cannot access and the system will be offline for a week.
8. Some hick up experienced, but in general good service and friendly.
9. I have been sending emails to various organisers (programme managers and assistants) and I got response way late. e-Fundi (central main communication centre) is still a huge problem.
10. This is the first study school and everything was in place with no breakdowns.
11. I'm still waiting for the assessment results and interview before being admitted and register.
12. Administration was very good. Admission was maybe cut a little close to study school. Although I feel lucky that I received my letter before the study school, as some students did not. It did however leave little room for logistical preparation. Other general administrator of the school is great.
13. Everything was late and I am still struggling with eFundi.
14. Low to zero feedback on queries or concerns. Administration seemed not to be very capable.
15. The feedback for the test results and interview are still not given out.
16. We received communication too late. Extremely slow in finalising the necessary information for registration I paid last week. I had to call every day this week to track access to efundi There is an opportunity to improve efficiency and effective.
17. It was a bit slow because of technological error.
18. Considering the constraints (no-contact sessions, eFundi is down) I think you are doing an excellent job of getting all the material available to the students.
19. The intake process can improve. Preferably have access and all documents before first study school. Would like to actually make notes on material while discussing.

20. Delays. I was only informed about the conditional admission and the study school on Friday evening.
21. The administration on this study school was excellent. Just the issue of people not been able to register in time before the study school.
22. It's a bit of a challenge for us students , who have not registered yet. however, the effort from Prof. Johan is excellent to assist student with access to the material presented.
23. Everything happened last minute, can the closing date be a bit earlier which so that the school gets enough time to process everything and give us feedback in time.
24. The application and registration process was difficult and slightly frustrating. Other Business Schools were able to supply relevant information and accurate quotations for the cost of the study fees within 24 hours and most of the information was also available on their websites. The NWU Business School may potentially be able to recruit more students in future, if the studies fees are available on the website and if you mention that the programme is now available online.
25. Ensure that students are fully admitted before attending the study school.
26. It was excellent. Planned properly.
27. I attended the school but still not received final approval and it stresses when seeing the work to be concluded on specified dates.
28. The administration and the execution of the lecture was excellent and inspiring. Maybe for future the school must sensitise students that they must have a reliable computer and have a good spot that is not challenged by networks break ups.
29. I liked the fact that everything was on time.

2. THE STANDARD OF E-LEARNING

1. This week we had lectures from four permanent lecturers and two guest lecturers. The two guest lectures were very good. Two of the permanent lecturers were excellent, one was reasonable but one was extremely poor, to such an extent that it would have been better to just read the slides. It is not that the latter lectures were not insightful, but the language used went over my head and at some point in time I stopped listening as I simply could not bear the technical and academic nature of the language any longer. The one question that kept popping up in my head was: Who talks like this? I read a lot and come from a background where a good grasp of the English language is essential but if it was not for Google Translate, I would not have been able to follow. Surely a lecturer should be able to convey his knowledge in such a way that any normal person can understand it. Sadly, this was not the case.
2. The recording and access to material is excellent.
3. Super insightful speakers!
4. It was heavily more theoretically. It would be helpful if more of the learning materials are more case studies with lots pf classroom activities so they can be engaging and testing understanding of concepts and application of knowledge.
5. Loving the platform.
6. Whilst the lectures are interesting and engaging it is difficult to derive the core concepts that would be testable.
7. Lectures were well prepared and insightful. Some tech problems, and online environment is an new experience to attend.
8. Too much information.
9. The professors are quite knowledgeable and authorities in their areas.
10. Content was great. Delivery was good. Learned plenty.
11. The experience in the modules are different which is perfectly normal. The issue is the theoretical overload. perhaps, teaching through live case studies and allowing for engagement might be better.
12. Face to face education is preferred.
13. It was informative engaging , and global. However without efundi to allow for cognitive coloration, I was challenged.
14. Was great.

15. Only reason I am not giving an excellent face is because I prefer contact sessions.
16. It was just issues that are beyond the schools' control in terms of network and students talking while the lecture is in process.
17. We are still adapting to change caused by the pandemic. It is challenging however, manageable.
18. Kindly ensure information in efundi is uploaded in advance in order for us to access it during the study school.
19. Excellent and extremely insightful. Thank you.
20. It is a new way of doing things, nice challenge!
21. excellent every session was planned properly for the past 5 days.
22. we have been on e-Learning from PgDip since I was attending on part time basis, Online class I see it working same as contact class unless there is internet connection problems.
23. E learning is a challenge for those born before technology like myself. 30 Minutes practice should be arranged. I know it was tested during the TTS test.
24. I could help if we can have the slides before all the classes.

3. HOW WAS THE SERVICE LEVELS DURING THE STUDY SCHOOL?

4. Was ZOOM a worthy substitute for face-to-face classes?

5. PLEASE DESCRIBE THE ZOOM EXPERIENCE.

1. Given the circumstances we find ourselves in Zoom classes was the only option we had. However the Zoom experience might not be ideal for an MBA (Group Forming, Activities etc.) but it was still more than sufficient for all of us to succeed in the task's posed to us during the Study School.
2. The only negative comment I have is that I struggle more to concentrate on Zoom than when we have in class engagement.
3. It went well but has its limitations. Unfortunately, something gets lost due to the absence of face time. We do not only communicate through words but through body language as well. Given the times we are living in, it is probably the only viable substitute for face-to-face contact but we should rather return to contact sessions as soon as it is allowed.
4. Face to face is more effective because one cannot be distracted, but student probably have to manage distractions.
5. Physical interaction will always be preferred for networking.
6. Excellence.
7. Since COVID we have become more use to online platforms replacing face-to-face interactions. We were still able to engage and ask questions.
8. As good as circumstances allow for.
9. Yes but the networking is gone out of the window. Maybe a workshop in some way online to help with this. What about linkit site on internet to help with this.
10. I would like to believe MBA study is networking through interactions with peers, communities and world as broad. The e-learning for me it steals that away from the students and this is the very important learning being missed more specifically with fellow students.
11. It was lovely. Although we didn't get to meet people face to face.
12. Generally good from Business school side. Some attendees open mics and speak with TV on, answer the phone. It is good if the Business School can mute all participants, except the lecturer.
13. Sufficient. Some glitches but in general it was successful.
14. It's okay but face to face still way much better as the quality can be bad at times, as observed by Research Manager. Also, interaction is much better with face-to-face.

15. Sometimes Zoom is better considering that you do not have spent on transport, accommodation etc. The Zoom platform for presentations was very clear.
16. Pandemic regulations permitting, face-to-face is better. Zoom depends on connectivity. If connectivity is good, Zoom is amazing.
17. Excellent and convenient.
18. It is about preference. I think teams is more sufficient, but will be good if the rules can be given for optimal experience.
19. Zoom is a worthy substitute, but face-to-face will always be better. My zoom experience was close to perfect, with little hiccups. Was about as efficient as it can be.
20. It was super friendly, enjoyed the experience without having to spend time commuting. It gave the flexibility of grabbing coffee just by the kitchen and was able to switch from laptop to cell phone easily. Even though the physical interaction is valuable experience, in the midst of covid, the zoom experience is the best next thing to ensure continuity. And surprisingly data usage was no so costly for all sessions for 5 days. Thank you so much... Excited for the journey ahead. Thank Dr Jordaan.
21. No technical problems of vast frustration noted. Good work done by the technical team to accommodate the students.
22. I would like to recommend that students have the permission to record sessions from their side.
23. This was the best, very convenient!
24. Just not the same, but understand the situation.
25. I personally did not have network issues but some speakers had connections issues.
26. It was exciting and a bit challenging because of network issues.
27. Zoom is essential for now, but it isn't an appropriate long-term substitute for physical classes and interaction.
28. We are living in trying times. For where we are as an the country. There is no better solution. I imagine the importance of meeting with future cohorts face to face important.
29. Very engaging and interesting. What resonated with me most was discussing practical issues which are happening in SA. Thank you so much.
30. Technical issues and times for breakout room could be better.
31. It is fine...still prefer contact sessions.
32. Exciting but difficult to look at your screen for longer period.
33. It was comfortable and I was able to learn more efficiently and effectively in my personal space.
34. Prefer Teams, and believe it will be a better option with more capabilities than zoom. Especially if used with OneNote/teams for education.
35. Interesting.
36. We miss face to face discussions and networking.
37. The service was excellent.
38. It's new and we are still adapting, in time will get used to it.
39. It was my first time using zoom and the experience was good. I learned a lot from it.
40. I enjoyed the online classes and it will save an enormous amount of travel time in future, but I am pleased that face-to-face classes will also be available in post-Covid 19.
41. I don't think zoom can't substitute face-to-face classes but due to the circumstances I do understand. Meeting new people and interacting with them can't be fulfilled with zoom.
42. Zoom is okay. Only disadvantage is no contact and also network connectivity from different locations.
43. Adaptation was key, overall it was a very good experience.
44. It was amazing. there was participating of lecturers and student like as if it was face to face. Questions were answered every time.
45. Not really, It is always good to see your facilitators personally as well as your classmates and your group members, You get to know each other well during discussions and break times.
46. It was good. Face to face is better, but still it was very convenient. Where ever I could go I could follow the class.
47. It was great. it improved by computer skills. I t saves money but requires discipline on the side of the student. One initially thought that she can juggle between work and the study class. Not working. In future For study group it is better that the business school should avail

Letters that students can produce to their employers. Such letter must bear the name of the student not just a general letter.

- 48. Zoom is great, especially with comments space and raising hand options.
- 49. Despite network issues, it was good.
- 50. It's not as good as class interaction to ask questions and get better answers.
- 51. The learning outcome was great. I only did not enjoy the group formation via this channel.

**NWU BUSINESS SCHOOL
EVALUATIONS - JANUARY 2021 -
FIRST SEMESTER - PHASE 2**

Mr. Willie Bezuidenhout (Guest Lecturer: Financial Ratios) MBAC 813				%
(out of 4)				
Lecturer	3.69	Content	3.69	Mean
				3.7
93				
Comments:				
Very well-articulated and explained complex concepts.				
Excellent!!!				

Prof Wedzerai Musvoto (Lecturer: Financial Management) MBAC 813 (out of 4)					%	
Lecturer	3.54	Content	3.62	Mean	3.6	90
Comments: Very patient and ensuring students are following the train of thought. Excellent!!! He is good , he always bear in mind that many of us do not have the financial background. He is very patient and explain thoroughly until we are all clear.						

Prof Tommy du Plessis (Lecturer: The Company Project: Writing the case study, 1&2)				%
Lecturer	3.85	Content	3.85	Mean
				3.9
98				
Comments: Did not attend The Company Project, completed in 2021. Excellent!!!				

Prof Ronnie Lotriet (Lecturer: Strategy Management 1) MBAC 811 (out of 4)				%
Lecturer	3.85	Content	3.85	Mean
				3.9
Comments: Did not attend Strategy Management, completed in 2021. Excellent.				

Prof Geeta Duppatti (Guest Lecturer: Financial Management 2) MBAC 813 (out of 4)			%
Lecturer	3.0	Content	3.08
Mean		3.0	75
Comments: Insightful. Some of the discussions went to fast to understand. The accent was an impediment . it was difficult to follow. Sound was not perfect and there was a problem with accent.			

GENERAL EVALUATIONS – 2ND YEARS (out of 4)

Second year	Average
The administration of the study school	3,4
The standard of e-Learning	3,3
How was the service levels during the study school?	3,2
Was ZOOM a worthy substitute for face-to-face classes?	3,2

GENERAL COMMENTS - 2ND YEARS

1. THE ADMINISTRATION OF THE STUDY SCHOOL

1. I am struggling for a week and a half to be registered for MBA 816, no access to efundi yet.
2. Negative comment: Program sent out very late.
3. Communication of the dates was done two weeks before the session which caused lot of inconvenience. Can I suggest that this dates be communicated months in advance.
4. perfect.

2. THE STANDARD OF E-LEARNING

1. Apart from the video that gave presenters challenges, all went well.
2. Some of the speakers' pronunciation is poor and it is difficult to hear what they say. I know it is not politically correct and diverse but speakers from renowned international business schools such as Harvard, Oxford would be highly appreciated.
3. The standard was good

3. HOW WAS THE SERVICE LEVELS DURING THE STUDY SCHOOL?

4. WAS ZOOM A WORTHY SUBSTITUTE FOR FACE-TO-FACE CLASSES?

5. PLEASE DESCRIBE THE ZOOM EXPERIENCE.

1. Prefer face-to-face.
2. The advantage of inviting guest lecture who don't have to come to SA to do the presentation. Well executed.
3. The Sessions were good, audible, and the lecturers were very engaging, asking questions and allowing delegates to be participative.
4. In general I experience connectivity interruptions, depending on the connection quality in my region at time. Otherwise no complains for the Zoom app.
5. Network issues sometimes it's the problem and also sound.
6. It is a worthy substitute, but would nether compete with face-to-face sessions and the networking that normally takes place at the study school.
7. Zoom works well so far.